



WINNEBAGO COUNTY

Community Resource Guide

EMERGENCY NUMBERS

Adult Protective Services Reporting Hotline	866-800-1409
DCFS Child Abuse Hotline	800-252-2873
Illinois CARES line	800-345-9049
Remedies Renewing Lives - Domestic Violence	815-962-6102
Rockford Police Department	815-966-2900
Rockford Sexual Assault Counseling	815-636-9811
Winnebago County Sheriff	815-319-6000
Youth Services Network - Youth Crisis Intervention	815-986-1953

Income Assistance

Department of Human Services (TANF, SNAP [food stamps] Programs)	815-987-7620
Harlem Township (Machesney Park, parts of Loves Park and Roscoe)	815-633-9382
Rockford Township	815-962-8855
Rockton Township (Rockton & parts of South Beloit)	815-624-7788
Roscoe Township (parts of Roscoe & South Beloit)	815-623-7323
Social Security Administration (SSI, SSDI)	877-628-6570

Rent & Utilities Assistance

Catholic Charities, Diocese of Rockford	815-965-6993
ComEd Low Income Discount Program (utility assistance)	888-806-2273
Illinois Housing Development Authority	866-324-4431
Rockford Health and Human Services Dept Community Action Agency	844-710-6919
Rockford Township	815-962-8855
Salvation Army (utility assistance)	815-972-1135

Food Pantries

Christian Union Pantry	815-963-3808
Cornucopia Food Pantry	815-962-1380
Covenant Outreach Center	815-713-5776
Emmanuel Lutheran Church	815-963-4815
God's Glory Food Pantry	815-580-8184

Helping Hands Food Pantry	815-633-1504
Life Church Assembly of God	815-962-5913
Northern Illinois Food Bank (neighborhood and mobile)	815-639-1257
Rock River Valley Pantry	815-965-2466
Salvation Army	815-972-1135
St. Bridget Catholic Church	815-877-1664
St. Elizabeth Catholic Community Center	815-969-6526
St. Peter's Church Food Pantry	815-525-3400

Clothing

Catholic Charities, Diocese of Rockford	815-965-6993
Goodwill Industries	815-484-9294
Rock River Valley Pantry	815-965-2466
Rockford Rescue Mission	815-965-5332
Salvation Army	815-972-1135

EMERGENCY HOUSING/HOMELESS SERVICES

Remedies Renewing Lives	815-962-6102
Carpenter's Place (drop-in day center)	815-964-4105
Rockford Crisis Nursery	815-962-4858
Rockford MELD (women/children)	815-963-3369
Rockford Rescue Mission Ministries (men/women/children)	815-965-5332
Shelter Care Ministries (drop-in day center)	815-964-5520

Transitional Housing

Carpenter's Place	815-964-4105
Rockford MELD	815-963-3369
Shelter Care Ministries	815-964-5520

Subsidized Housing

Rockford Housing Authority	815-489-8500
Winnebago County Housing Authority	815-963-2133

Employment & Education

Bridgeway	815-962-8333
Comprehensive Community Solutions, Inc. (Youth Build Rockford)	815-963-6236
Goodwill Industries of Northern Illinois	815-965-3795
Illinois Department of Employment Security	877-342-7533

YWCA Literacy Council	815-968-9681
Rock Valley College	815-921-7821
The Workforce Connection	815-847-7574
Mental Health	
The Bridge Clinic	815-494-1594
Catholic Charities, Diocese of Rockford	815-399-4300
Crusader Community Health	815-490-1600
Family Counseling Services of Northern Illinois	815-962-5585
Marshmallow's Hope (Youth)	888-227-4028
NAMI Northern Illinois	815-963-2470
Rosecrance Behavioral Health Services	815-391-1000
Shelter Care Ministries - Jubilee Center	815-964-5520
UI Health Mile Square Health Center	815-972-1000
Medical	
The Bridge Clinic	815-494-1594
Center for Sight and Hearing (vision/hearing wellness)	815-332-6800
Crusader Community Health	815-490-1600
Rockford Rescue Mission Ministries	815-965-5332
Ronald McDonald Care Mobile (youth only)	815-971-5800
Winnebago County Health Department	815-720-4000
Substance Abuse	
Alano Club - 12 Step Support Groups	815-968-0333
Remedies Renewing Lives	815-490-1600
Rosecrance	815-391-1000
Senior Services	
Alzheimer's Association	800-272-3900
Lifescape Community Services	815-963-1609
Northwestern Illinois Area Agency on Aging	815-226-4901
Visiting Nurses Association	815-971-3550
Disability Services	
The Arc of Winnebago, Boone, and Ogle Counties	815-965-3455
Barbara Olson Center of Hope	815-964-9275
Bridgeway	815-962-8333
IDHS - Division of Rehabilitation Services	877-581-3690
Easter Seals Autism Program	815-395-5566
GiGi's Playhouse	815-654-7529
Goldie B. Floberg Center	815-708-7479
Milestone, Inc.	815-639-2956
Mosaic	815-387-8390
RAMP	815-968-7467

Pregnancy Resources	
Brightpoint	815-962-1043
Pregnancy Care Center of Rockford	815-997-1200
Winnebago County Health Department	815-720-4000
Subsidized Child Care	
YWCA Northwestern Illinois	815-968-9681
Legal Assistance	
Winnebago Legal Self-Help Center	815-319-4526
Prairie State Legal Services	815-965-2902
Veteran Services	
Illinois Department of Employment Security	217-558-0401
Illinois Department of Veteran Affairs	800-437-9824
Rockford Vet Center	815-395-1279
Veterans Assistance Commission	815-516-2850
Immigration Services	
Catholic Charities	815-399-1709
YWCA NW Illinois / La Voz Latina	815-968-9681

NEED ADDITIONAL RESOURCES?

This guide includes many of the agencies most commonly referred by 211, but it's only a starting point.

Visit il211.org for the most current and comprehensive directory of local services, including addresses, hours, and eligibility requirements.

THREE WAYS TO CONNECT:

1. Dial 2-1-1 to speak with a caring and professional call center operator.
2. Text your zip code to 898211
3. Search online at il211.org

