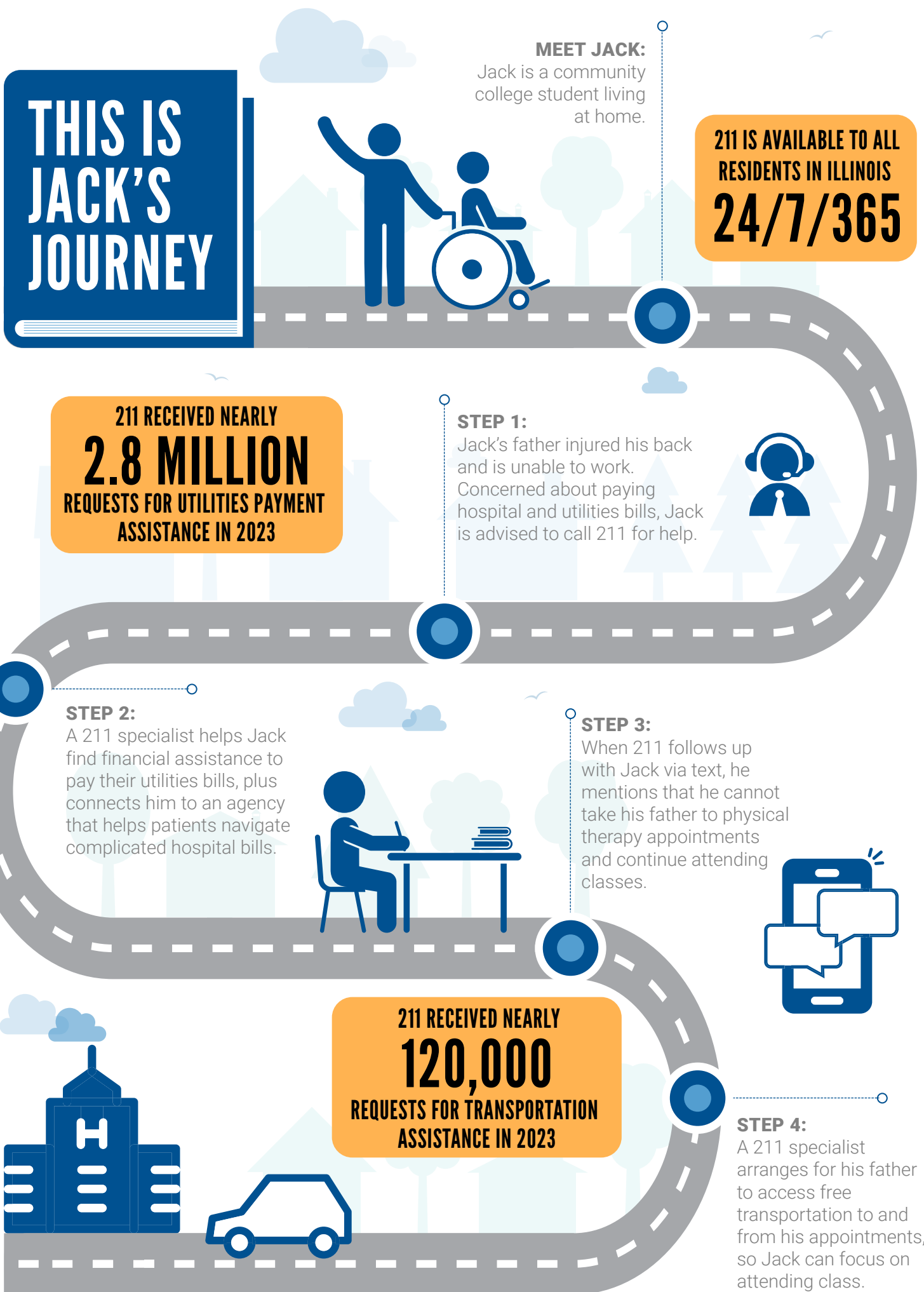


HOW DOES 211 WORK?

Dial 211 from anywhere in Illinois and you will reach a highly trained information and referral specialist who will assess your needs and provide a list of available resources in your community. Illinois 211 has a database of more than 13,000 resources to help you find the right services. Referrals are usually given over the phone or can be emailed or texted to you. In crisis situations, a warm transfer can be made directly to crisis specialists or 9-1-1. Interpreter services are also available in 240+ languages.



UNITED WAY
Rock River Valley