

COMMUNITY RESILIENCY

Connecting People to
Resources and Help.



211
STRONG NEIGHBORHOODS

EMPOWERING COMMUNITIES

United Way believes every community deserves to thrive. We work with our neighbors to create resilient communities that are well-connected, supportive, and ready to respond to any challenge.



Get Connected. Get Help.™

211 Helpline: Get Connected. Get Help.

Whether facing personal uncertainty or crisis, **Winnebago County's 2-1-1 Helpline** is an essential resource that connects people to trained specialists who can offer information about local resources and services.

Community Referral

- Rent & Utility Assistance
- Food
- Homeless Shelters
- Legal Services
- Elderly Services
- Childcare
- Medical & Mental Healthcare Help
- Much More!

2024 Results:

4,191

Contacts Handled

4,428

Needs Identified

6,612

Referrals Provided

DIAL 2-1-1 or text your zip code to 898211 for assistance!

Available online at [IL211.org](https://www.il211.org).



Strong Neighborhood Houses

Through collaborative partnerships with other local impact organizations, we provide a pathway for community residents to gain support through the programs and services offered in our Strong Neighborhood Houses.

Current House Locations:

- **Irving Avenue House**, 312 Irving Ave, Rockford, IL – Community Healing Center, Rockford Police Department, Youth Services Network
- **8th Avenue House**, 908 8th Avenue, Rockford, IL – Zion Development Home Ownership Center