

Success Stories . . .

Lifescape Community Services, Inc. Senior Assistance



Ann is a 77 year old senior who called Lifescape for assistance with her leaking roof and crumbling ceiling. She has been working with Lifescape's SeniorAssist department since 2004 to apply for assistance with getting her medication and utility assistance. Lifescape's SeniorAssist Outreach Caseworker performed a home visit to verify this need and gather the estimates. The Caseworker completed 2 grant applications and contacted the 2 companies with the lowest bids to work out the financial details. Both grants were submitted and came back approved for \$1300. Lifescape arranged for payment to have Ann's roof and ceiling repaired. Ann has called several times since to say thank you. She is now able to stay in a dry and safe home.

Joan is very frail and attends Lifescape's Brightside adult day service. She is 77 years old and lives alone, but has a very involved daughter. Joan's daughter contacted us because she has a hard time assisting her mother in and out of her house daily. Joan is mobile but she uses a walker and the stairs in front of her house caused many safety and health concerns for her. Lifescape worked with both Joan and her daughter to pay for a ramp to be built in front of the home. Lifescape's certified SeniorAssist Outreach Caseworkers secured local funds of \$1000 toward the completion of the ramp. Joan's daughter assisted with the remaining balance of \$200. Since the completion of the ramp both Joan and her daughter feel safer entering and exiting the home. They also stated they feel much safer. Now if there is an emergency and Joan has to evacuate the home, she can get out quickly and safely.

Mildred is a frail 81 year old woman who resides with her son, who is her primary caregiver. Lifescape's SeniorAssist department has worked with Mildred since 2001 with linking her up with health benefits and other services. She lost her husband a few years ago, and is wheelchair bound. Mildred's son contacted us for repairs to her scooter. She was not eligible for a new scooter and no insurance would pay for the repairs. Her son stated that it would cost about \$1200 to repair the scooter. He is unable to work, as he is a full time caregiver for his mother. Mildred's income is very limited and they needed help paying for the repairs. A Lifescape SeniorAssist Outreach Caseworker was able to negotiate with the scooter company to write off \$200 of the cost of the repairs. The Caseworker also secured additional local funds of \$1000. The scooter has been fixed and Mildred is very happy to once again be mobile.

John and Mary are a husband and wife, 67 and wife 61 years old respectively. John called to ask for help with his wife's medication. Last year they had completed their own Illinois Cares Rx application and failed to renew wife's drug coverage. They did not realize this until it was too late, coverage had expired and the deadline to renew was over. Lifescape's certified Senior Health Insurance Program (SHIP) counselors were able to work with John and Mary to renew coverage for her. However, Mary would still have a 2 month lapse before coverage would restart. Lifescape's SeniorAssist Outreach Caseworker worked with Mary and the pharmacies to get some of her prescriptions transferred to Target for the \$4.00 generic price, and was able to secure local funds for 2 months for the remaining medication in the amount of \$179.98. John and Mary were so thankful and informed us that they would be coming back for help on any future changes or problems to avoid any more expensive mistakes.



Community Partner